



Carpet Training Outline

- Introduction to Shaw Industries, Who we are and what we do.
- Our mission with Shaw Total Care.
- Pre-questionnaire.
- Introduction to carpet fibers, making the right choices based on your total cost of ownership.
- Carpet Cleaners speak out!
- Compression Studies.

Preventive Maintenance

- Dry Soil.
- Refractions role.
- Soil capture and removal.

Interim Maintenance and Deep Cleaning

- Proper equipment and procedures. Who to call and what to use.
- Scheduled maintenance program and cleaning for the health of it!
- Cleaning Science 101.
- Soft water advantage.
- Role of detergents and surfactants. PH and Chemistry
- CHAT
- Benefits of R2X.
- ENCAP.
- What NOT to use!

10 Minute Break

Problems and Solutions

- Pet Odor
- Organics
- Grease / Oil
- Wicking and returning spots.

‘Recap and Best practices.’

1 hour will be spent on Resilient Floor Care

***Total Time approximately 3 hours with questions.**

Questions? sfenton@cfcra.ca 905 822-2280