



SPACES LIMITED!

Handling & Preventing Claims

Date: Wednesday, April 27th, 2016
Time: 9:00 am to 4:00 pm
Address: TBA (in the vicinity of Pearson Airport)

COST: CFCRA members \$ 195.00/person
 Non members \$ 265.00/person

Instructor: Carl Sonego

About Carl: An NWFA, NALFA and IICRC certified inspector and former installer, Carl has worked in both the retail & wholesale segments of the industry.

Course Outline:

- ✓ *Purpose*
- ✓ *Claim procedures*
- ✓ *Claim details*
- ✓ *Site Visit/Jobsite Information*
- ✓ *Applications*
- ✓ *Testing*
- ✓ *Common Claim Issues*
- ✓ *Resolution*

PLUS much more...

To register, please complete & return the following:

Name: _____ Phone: _____
 Company Name: _____
 Email Address: _____
 CFCRA Members _____ @ \$195.00 = \$ _____
 Non Members _____ @ \$265.00 = \$ _____
 HST (13%) = \$ _____ Total \$ _____
 Payment (please check one) _____ Cheque enclosed _____ Credit Card
 Card Number: _____ Expiry Date: _____
 Card holder name: _____ Signature: _____

Mail-Canadian Flooring Cleaning & Restoration PO Box 300015 Mountainview Rd. S.
 Georgetown ON L7G 6J8 or email to info@cfkra.ca
 Phone Credit Card info to 905 822-2280

Cancellation policy: Cancellation two weeks before the event will qualify for a full refund. If not, the amount will remain as a credit on your CFCRA account.